

ALFA CLEANING STATEMENT

REVISED CLEANING PROTOCOL FOR CHANGEOVERS IN COVID 19

DEPARTURE DAY

-24 HOURS BEFORE ANYONE ENTERS THE PROPERTY

AFTER 24 HOURS

-OPEN WINDOWS/VENTILATE PROPERTY

-DISINFECT BY SPRAYING ALL EXTERIOR AREAS WITH CHLORINE DIOXIDE *

-SHOCK POOL & EMPTY JACUZZIS

-REMOVE ALL LINEN INC MATTRESS/PILLOW PROTECTORS/BATH/SWIM TOWELS AND BATH MATS ETC **

-REMOVE ANY RUBBISH/FOOD PRODUCTS/PERSONAL TOILETRIES ETC

-REMOVE PROTECTIVE COVERINGS FROM REMOTES ETC

-DISINFECT/SPRAY INTERIOR OF PROPERTY WITH CHORINE DIOXIDE

AFTER 48

-ENTER CLEANING STAFF WEARING ONE USE DISPOSABLE PPE (GLOVES, MASKS, APRONS, PROTECTIVE SHOE COVERINGS)

-THOROUGH DISINFECTION AND CLEANING WITH SPECIFIC ATTENTION TO FREQUENTLY USED AND TOUCHED SURFACES/FABRIC ITEMS IN ALL AREAS ***

-MAKE BEDS & PREPARE VILLA FOR INCOMING GUESTS

-REPLACE PROTECTIVE COVERINGS FOR REMOTE CONTROLS ETC

AFTER 72 HOURS

-VILLA READY FOR INCOMING GUESTS****

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* CHLORINE DIOXIDE INFO

Chlorine dioxide (ClO₂) is a chemical compound consisting of one **chlorine** atom and two oxygen atoms. It is a reddish to yellowish-green gas at room temperature that dissolves in water. It is used for a variety of antimicrobial uses, including the disinfection of drinking water. **Source: chemicalsafetyfacts.org**

-This is a recommended and effective disinfection process of using a solution of the chemical diluted in water. We have tested the affects of this spraying on all surfaces and material types with positive results. This is also for the protection of our staff and a faster process than the recommended steaming of everything. We will steam specific areas and items outlined in the below cleaning protocol.

* *LAUNDRY PROTOCOL

-White cotton linen and bath towels to commercial laundry. Wash at highest recommended temperature with detergent and laundry bleach. Tumble dry and steam iron. All clean linen and towels placed in new nylon bags.

-Bed throws/bath mats washed on site with recommended procedure

-Mattress/Pillow protectors/Tea Towels by Alfa cleaning ; boiled at 90 degrees, treated and steam ironed as usual.

-Each villa should have 3 full sets of bed linen and 2 full sets of protectors

-Gov directives stipulate as far as possible NO maid service (MID CLEANS) whilst guests in residence.

-Provision of individual sets of linen and towels/ bath mats etc will be left wrapped in nylon bags in each room-clearly marked. All villas have washing machines so are able to deal with any emergency needs.

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***Following RECOMMENDATIONS OF Centers for Disease Control and Prevention(CDC)/WORLD HEALTH ORGANISATION(WHO) IN CONJUNCTION WITH GREEK NATIONAL DIRECTIVES AND PROTOCOLS.*

GENERAL

- Handles-doors, windows, drawers and cupboards
- Light switches, wall, side and reading lights
- Areas around handles and switches, stairwells and bannisters
- STEAM** curtains/soft furnishings, material bedheads etc
- All remote controls and thermostats

BATHROOM

- Complete Clean & Disinfect of all ceramics and tiles
- drains and plug holes
- bins and loo brushes

KITCHEN

- All dishwasher safe crocks/glass/cutlery through the dishwasher
- Pots & pans
- All small electrical appliances
- All white goods and fridge
- Work tops and cupboards

AIR-CON UNITS

- Remove filters-hoover-clean & dry, spray with disinfectant and replace
- Spray all with disinfectant

CRIBS&HIGH CHAIRS

- Complete Clean & Disinfect

FLOORS

- Thorough cleaning with detergent and bleach solution. **STEAM** around sinks and loos

DISPOSE OF ALL ONE USE PPE / REMOVE & DISPOSE OF VACUUM BAGS/ CLEAN AND DISINFECT ALL EQUIPMENT.

ALFA CLEANING STATEMENT

IN CONJUNCTION WITH GREEK LAWS AND DIRECTIVES- WHEN YOU ARRIVE AT YOUR RENTAL PROPERTY ALL PROTOCOLS WILL HAVE BEEN OBSERVED.

(ΦΕΚ 2084/Β/30-5-2020)

"COVID-FREE" CANNOT BE GUARANTEED HOWEVER EVERYTHING POSSIBLE WILL HAVE BEEN DONE TO PRESENT A "COVID-SAFE" ENVIRONMENT ON THE BASIS OF WORLD HEALTH ORGANISATION(WHO) AND CENTRES FOR DISEASE PREVENTION AND CONTROL(CDPC) RECOMMENDATIONS. alfacleaning.gr DOES NOT ACCEPT LIABILITY FOR ANY RISKS ASSOCIATED WITH THE COVID 19 PANDEMIC UNDER CURRENT TOURISM CIRCUMSTANCES.

IN ORDER TO CONTINUE TO PROTECT YOURSELVES PLEASE READ THE FOLLOWING CAREFULLY:

-BEFORE ENTERING THE PROPERTY PLEASE USE THE HAND SANITISER PROVIDED AND REPEAT THE PROCEDURE EACH TIME YOU RETURN FROM SHOPPING, DINING, BEACH ETC

-IT IS RECOMMENDED THAT YOU LEAVE YOUR TRAVEL SHOES OUTSIDE THE PROPERTY FOR AT LEAST 24 HOURS.

-INSIDE THE PROPERTY YOU WILL FIND :

MORE HAND SANITISER.

GENERAL CLEANING PRODUCTS, BLEACH AND ANTIBACTERIAL SPRAY

DISPOSABLE KITCHEN ROLL

TOILET BAGS

RUBBISH BAGS (BLACK BAGS-HOUSEHOLD WASTE/BLUE BAGS- RECYCLING)

IN ORDER TO CONTINUE TO PROTECT YOURSELVES PLEASE USE THESE PRODUCTS FREQUENTLY.

-CLEAN YOU MOBILE PHONES

-WASH YOUR HANDS AND FOREARMS THOROUGHLY WITH SOAP AND WATER FOR AT LEAST 20 SECONDS AND DRY WELL. REPEAT THIS PROCESS AS FREQUENTLY AS POSSIBLE EVEN WHEN OUT OF THE PROPERTY

-WHILST TAKING SECURITY INTO ACCOUNT MAKE SURE THE PROPERTY HAS PLENTY OF VENTILATION.

-IF RUNNING AIR CONDITION UNITS PLEASE MAKE SURE A WINDOW IS OPEN OR THERE IS ADEQUATE VENTILATION.

IN ORDER TO HELP PROTECT THE FOLLOW ON GUESTS , OUR CLEANING STAFF AND THE CONTINUED WAR AGAINST COVID 19; WHEN VACATING THE PROPERTY, PLEASE:

- STRIP ALL THE LINEN AND PILLOW/MATTRESS PROTECTORS PLACE IN LAUNDRY BAG PROVIDED & SECURE

-LEAVE SWIM TOWELS ON THE SUN-BEDS OUTSIDE

-PLEASE DO NOT LEAVE ANY PERSONAL TOILETRY ITEMS OR FOOD STUFFS BEHIND

-REMOVE YOUR RUBBISH AND DISPOSE OF IN APPROPRIATE BINS

THANK YOU - WE HOPE YOU HAVE ENJOYED YOUR STAY WHILST STAYING SAFE